

## SECTION 8 SPECIAL CLAIMS CHECKLIST UNPAID RENT/TENANT DAMAGES Effective August 17, 2023

HUD Form 52670-A Part 2 (Cover Sheet) — do not combine regular vacancy claims and unpaid rent/damage claims on the same 52670-A Part 2 form. While you can list as many units on the cover sheet as needed, the two types of claims cannot be combined.   HUD Form 52671-A (Both Unpaid Rent and Tenant Damages for the same unit/tenant — must be on same form).   Evidence of MO in TRACS — MI/MO report from TRACS Query. The 50059-A is not proof that the move out is in TRACS.   If applicable, evidence of UT in TRACS — Certification Query report from TRACS Query.   Documentation that verifies the date the unit was ready for occupancy similar to reconditioning log.   Copy of original lease or security deposit receipt for the vacating resident indicating amount of security deposit collected.   Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.   Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.   Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.   Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.   Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges     Documentation for other charges due under the lease demonstrating charges were HUD approved	DATE SUI	BMITTED PRO	DPERTY NAME and UNIT NUMBER	
<ul> <li>HUD Form 52671-A (Both Unpaid Rent and Tenant Damages for the same unit/tenant – must be on same form).</li> <li>Evidence of MO in TRACS – MI/MO report from TRACS Query. The 50059-A is not proof that the move out is in TRACS.</li> <li>If applicable, evidence of UT in TRACS – Certification Query report from TRACS Query.</li> <li>Documentation that verifies the date the unit was ready for occupancy similar to reconditioning log.</li> <li>Copy of original lease or security deposit receipt for the vacating resident indicating amount of security deposit collected.</li> <li>Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.</li> <li>Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.</li> <li>Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.</li> <li>Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges</li> <li>Documentation for other charges due under the lease demonstrating charges were HUD approved</li> <li>Tenant Damages (if applicable):</li> <li>Copies of signed, dated MI and MO inspection reports</li> <li>Itemized list of damages</li> <li>Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		rent/damage claims on the same	52670-A Part 2 form. While you can list as many units on the	
<ul> <li>□ Evidence of MO in TRACS - MI/MO report from TRACS Query. The 50059-A is not proof that the move out is in TRACS.</li> <li>□ If applicable, evidence of UT in TRACS - Certification Query report from TRACS Query.</li> <li>□ Documentation that verifies the date the unit was ready for occupancy similar to reconditioning log.</li> <li>□ Copy of original lease or security deposit receipt for the vacating resident indicating amount of security deposit collected.</li> <li>□ Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.</li> <li>□ Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.</li> <li>□ Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.</li> <li>□ Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges</li> <li>□ Documentation for other charges due under the lease demonstrating charges were HUD approved</li> <li>Tenant Damages (if applicable):</li> <li>□ Copies of signed, dated MI and MO inspection reports</li> <li>□ Itemized list of damages</li> <li>□ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		HUD Form 52671-A (Both Unpaid		
<ul> <li>If applicable, evidence of UT in TRACS – Certification Query report from TRACS Query.</li> <li>□ Documentation that verifies the date the unit was ready for occupancy similar to reconditioning log.</li> <li>□ Copy of original lease or security deposit receipt for the vacating resident indicating amount of security deposit collected.</li> <li>□ Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.</li> <li>□ Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.</li> <li>□ Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.</li> <li>□ Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges</li> <li>□ Documentation for other charges due under the lease demonstrating charges were HUD approved</li> <li>Tenant Damages (if applicable):</li> <li>□ Copies of signed, dated MI and MO inspection reports</li> <li>□ Itemized list of damages</li> <li>□ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		Evidence of MO in TRACS - MI/	MO report from TRACS Query. The 50059-A is not proof that the	
security deposit collected.  Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.  Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.  Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.  Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges Documentation for other charges due under the lease demonstrating charges were HUD approved  Tenant Damages (if applicable):  Copies of signed, dated MI and MO inspection reports Itemized list of damages  Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)  Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)  All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.	_	If applicable, evidence of UT in Documentation that verifies the		
Copy of signed HUD-50059 (page 1 and 2) completed at move-in of the vacating resident.  Copy of certified letter sent to tenant detailing unpaid rent and other charges, disposition of the security deposit, demand for payment letter, and letter advising that failure to pay will result in the referral to a collection agency.  Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.  Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges Documentation for other charges due under the lease demonstrating charges were HUD approved  Tenant Damages (if applicable):  Copies of signed, dated MI and MO inspection reports ltemized list of damages  Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)  Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)  All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.			ty deposit receipt for the vacating resident indicating amount of	
<ul> <li>□ Documentation that the matter was turned over to a collection agency and that attempts have been made to collect the debt.</li> <li>□ Submit a copy of the resident ledger from the last zero balance forward to verify unpaid charges</li> <li>□ Documentation for other charges due under the lease demonstrating charges were HUD approved</li> <li>Tenant Damages (if applicable):</li> <li>□ Copies of signed, dated MI and MO inspection reports</li> <li>□ Itemized list of damages</li> <li>□ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		Copy of signed HUD-50059 (page Copy of certified letter sent to the security deposit, demand for page 1.5 cm.)	enant detailing unpaid rent and other charges, disposition of bayment letter, and letter advising that failure to pay will result in	
□ Documentation for other charges due under the lease demonstrating charges were HUD approved  Tenant Damages (if applicable): □ Copies of signed, dated MI and MO inspection reports □ Itemized list of damages □ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list) □ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types) □ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.		Documentation that the matter		
<ul> <li>□ Copies of signed, dated MI and MO inspection reports</li> <li>□ Itemized list of damages</li> <li>□ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		Documentation for other charges due under the lease demonstrating charges were HUD		
<ul> <li>□ Itemized list of damages</li> <li>□ Breakdown of cost to repair damage (i.e. invoices, receipts, work orders, maintenance records supporting dates work completed, or maintenance/damage charge list)</li> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>	Tenan	t Damages (if applicable):		
<ul> <li>□ Proof of damages (i.e. pictures, preferably in .jpeg or .tiff file types)</li> <li>□ All damage must be "extraordinary repairs and/or replacements" per the Special Claims Processing Guide. Cleaning and removing trash do not qualify for damage claims.</li> </ul>		Itemized list of damages Breakdown of cost to repair da	mage (i.e. invoices, receipts, work orders, maintenance	
SUBMITTED BY TELEPHONE NUMBER		Proof of damages (i.e. pictures, All damage must be "extraording of the control o	oreferably in .jpeg or .tiff file types) nary repairs and/or replacements" per the Special Claims	
	SUBMITT	ED BY	TELEPHONE NUMBER	

Include a copy of this checklist with your submission through our secure Client Portal located on our website at www.navigatehousing.com/navigate-client-portal/